

HealthPartners myMailRx Pharmacy is quick and easy! There are three ways that you can refill or transfer your new or existing prescriptions:

- 1. Visit us online at **coOportunityhealth.com and logon to our secure Member website** and follow the easy step-by-step instructions
- 2. Call us at 800-591-0011 to refill a prescription, check if a prescription you ordered is ready, transfer an existing prescription, fill a new prescription or talk with a Customer Services Representative.
- 3. Complete the form below and mail it to the address in the bottom right hand corner.

**Questions?** Customer Service Representatives are available Monday through Friday from 7 a.m. to 6 p.m. or Saturday from 8 a.m. to 4 p.m. CT. Please have your credit card information available at the time of your order to cover your copay or coinsurance.

CoOportunity Health has contracted with HealthPartners Administrators, Inc. to provide claims processing, medical management and certain other administrative services. CoOportunity Health is a service mark of CoOportunity Health. CoOportunity Health is a Qualified Health Plan issuer in the Health Insurance Marketplace for Iowa and Nebraska.

Patient Name	Member ID #	Birth Date

Allergies \_\_\_\_\_

Other Allergies \_\_\_\_\_

Please include any over-the-counter medications, vitamins, herbal supplements and/or health/disease states.

Medication Name	Prescription Number	Doctor Name	Doctor Phone Number

Prescription reorders with authorized refills are sent within three business days. There is no charge for standard shipping. Expedited shipping is available for an additional charge upon request. Orders cannot be shipped outside the United States.

## Shipping

Name		
Shipping Address		
City	State	Zip
Phone		

## **Billing Address \Box** Same as shipping

Name			
Billing Address			
City	State	Zip	
Phone			

**Please note:** To save you money, whenever possible this pharmacy will substitute an FDA-approved, less expensive, generic drug product, which is therapeutically equivalent to and safely interchangeable with the one prescribed by your doctor unless you object to this substitution. If you prefer a brand-name drug, you may be asked to pay a higher brand-name copay or the cost difference between the brand-name drug and the generic drug in addition to your copay.

Initial if you DO NOT want a generic equivalent drug \_\_\_\_

**Payment** (*Payment is required before shipping*)

## **Credit Card - Payment Method**

□ I authorize the HealthPartners myMailRx Pharmacy to use my credit card for this order.

## Check credit card type:

MasterCard®
American Express®
Card # \_\_\_\_\_ Expiration \_\_\_\_\_

Signature \_\_\_\_\_

Mail this form and payment to:
HealthPartners myMailRx Pharmacy
P.O. Box 44804
Eden Prairie, MN 55344-2504

HealthPartners Pharmacy Refill Center is licensed for controlled substance prescriptions and noncontrolled substance prescriptions in the following states: AZ, CA, CO, CT, DE, FL, IA, ID, IL, IN, KS, MI, MN, NC, ND, NE, NH, NJ, NM, OH, RI, SD, TX, VA, WI, WV. States that do not require out-of-state licensure to ship prescriptions to include: PA, NY, MA.