Summary of Coverage: What this Plan Covers & What it Costs

This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at www.coOportunityhealth.com or by calling 1-888-324-2064.

Important Questions	Answers	Why this Matters:
What is the overall <u>deductible</u> ?	In-network: \$3,000 Individual, \$6,000 Family Out-of-network: \$6,000 Individual, \$12,000 Family Services marked with * in Common Medical Events are not subject to deductible	You must pay all the costs up to the <u>deductible</u> amount before this plan begins to pay for covered services you use. Check your policy or plan document to see when the <u>deductible</u> starts over (usually, but not always, January 1st). See the chart starting on page 2 for how much you pay for covered services after you meet the <u>deductible</u> .
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services, but see the chart starting on page 2 for other costs for services this plan covers.
Is there an <u>out–of–</u> <u>pocket limit</u> on my expenses?	Yes. In-network: \$6,000 Individual, \$12,000 Family Out-of-network: \$12,000 Individual, \$24,000 Family	The <u>out-of-pocket limit</u> is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.
What is not included in the <u>out–of–pocket</u> <u>limit</u> ?	Premium, balance-billed charges (unless balanced billing is prohibited), and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .
Is there an overall annual limit on what the plan pays?	No.	The chart starting on page 2 describes any limits on what the plan will pay for <i>specific</i> covered services, such as office visits.

Questions: Call 1-888-324-2064 or visit us at www.coOportunityhealth.com.

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Coverage Period: 01/01/2014 - 12/31/2014 Coverage for: Single/Family | Plan Type: PPO



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Important Questions	Answers	Why this Matters:
Does this plan use a <u>network</u> of <u>providers</u> ?	Yes. For a list of in-network providers , see www.coOportunityhealth.com/ providersearch or call 1-888- 324-2064.	If you use an in-network doctor or other health care provider , this plan will pay some or all of the costs of covered services. Be aware, your in-network doctor or hospital may use an out-of-network provider for some services. Plans use the term in-network, preferred , or participating for providers in their network . See the chart starting on page 2 for how this plan pays different kinds of providers .
Do I need a referral to see a <u>specialist</u> ?	No. You don't need a referral to see a specialist.	You can see the specialist you choose without permission from this plan.
Are there services this plan doesn't cover?	Yes.	Some of the services this plan doesn't cover are listed on page 5. See your policy or plan document for additional information about excluded services .

• **<u>Copayments</u>** are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.

- <u>Coinsurance</u> is *your* share of the costs of a covered service, calculated as a percent of the <u>allowed amount</u> for the service. For example, if the plan's <u>allowed amount</u> for an overnight hospital stay is \$1,000, your <u>coinsurance</u> payment of 20% would be \$200. This may change if you haven't met your <u>deductible</u>.
- The amount the plan pays for covered services is based on the <u>allowed amount</u>. If an out-of-network <u>provider</u> charges more than the <u>allowed amount</u>, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the <u>allowed amount</u> is \$1,000, you may have to pay the \$500 difference. (This is called <u>balance billing</u>.)
- This plan may encourage you to use in-network **providers** by charging you lower **deductibles**, **co-payments** and **co-insurance** amounts.

Common		Your cost if	st if you use a	
Medical Event	Services You May Need	In-Network Provider	Out-Of-Network Provider	Limitations & Exceptions
If you visit a health care <u>provider's</u> office or clinic	Primary care visit to treat an injury or illness	Office Visit: No charge for the first three visits and \$30 copay* thereafter Convenience Care: No charge for the first three visits and \$30 copay* thereafter	Office Visit: 50% coinsurance Convenience Care: 50% coinsurance	Office Visit: Each family member's first three combined office visits are free. Other services like lab, x-rays, MRI/CT scans are covered at deductible/coinsurance.

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Common	Your cost if you use a			
Medical Event	Services You May Need	In-Network Provider	Out-Of-Network Provider	Limitations & Exceptions
	Specialist visit	No charge for the first three visits and \$60 copay* thereafter	50% coinsurance	Each family member's first three combined office visits are free. Other services like lab, x-rays, MRI/CT scans are covered at deductible/coinsurance.
	Other practitioner office visit	Acupuncture: Not covered Chiropractic: No charge for the first three visits and \$30 copay* thereafter	Acupuncture: Not covered Chiropractic: 50% coinsurance	Each family member's first three combined office visits are free. Other services like lab, x-rays, MRI/CT scans are covered at deductible/coinsurance.
	Preventive care/screening/immunization	No charge	50% coinsurance	none
If you have a test	Diagnostic test (x-ray, blood work)	30% coinsurance	50% coinsurance	none
n you have a test	Imaging (CT/PET scans, MRIs)	30% coinsurance	50% coinsurance	none
If you need drugs to treat your illness or condition	Generic drugs	Formulary: \$10 copay* at retail, \$20 copay* at mail Non-formulary: \$80 copay* at retail, \$240 copay* at mail	50% coinsurance	31 day supply retail/ 93 day supply
More information about <u>prescription</u> <u>drug coverage</u> is available at www	Formulary brand drugs	\$40 copay* at retail, \$80 copay* at mail	at retail, mail not covered	mail order
.coOportunityhealth. com/druglist.	Non-formulary brand drugs	\$80 copay* at retail, \$240 copay* at mail		
	Specialty drugs	\$150 copay*	50% coinsurance	Use of specialty drug vendor

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C		Your cost i		
Common Medical Event	Services You May Need	In-Network Provider	Out-Of-Network Provider	Limitations & Exceptions
			at retail, mail not covered	required
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	30% coinsurance	50% coinsurance	none
outpatient surgery	Physician/surgeon fees	30% coinsurance	50% coinsurance	none
	Emergency room services	\$250 copay+30% coinsurance	\$250 copay+30% coinsurance	none
If you need	Emergency medical transportation	30% coinsurance	30% coinsurance	none
immediate medical attention	Urgent care	No charge for the first three visits and \$30 copay* thereafter	50% coinsurance	Each family member's first three combined office visits are free. Other services like lab, x-rays, MRI/CT scans are covered at deductible/coinsurance.
If you have a hospital	Facility fee (e.g., hospital room)	30% coinsurance	50% coinsurance	none
stay	Physician/surgeon fee	30% coinsurance	50% coinsurance	none
	Mental/Behavioral health outpatient services	No charge for the first three visits and \$30 copay* thereafter	50% coinsurance	Each family member's first three combined office visits are free. Free visits do not apply to services performed in a hospital.
If you have mental health, behavioral health, or substance	Mental/Behavioral health inpatient services	30% coinsurance	50% coinsurance	none
abuse needs	Substance use disorder outpatient services	No charge for the first three visits and \$30 copay* thereafter	50% coinsurance	Each family member's first three combined office visits are free. Free visits do not apply to services performed in a hospital.
	Substance use disorder inpatient services	30% coinsurance	50% coinsurance	none
16	Prenatal and postnatal care	No charge	50% coinsurance	none
If you are pregnant	Delivery and all inpatient services	30% coinsurance	50% coinsurance	none
If you need help	Home health care	30% coinsurance	50% coinsurance	none
recovering or have	Rehabilitation services	Primary: \$30	50% coinsurance	none

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Common		Your cost if you use a		
Medical Event	Services You May Need	In-Network Provider	Out-Of-Network Provider	Limitations & Exceptions
		copay* Specialty: \$60 copay*		
other special health needs	Habilitation services	Primary: \$30 copay* Specialty: \$60 copay*	50% coinsurance	none
	Skilled nursing care	30% coinsurance	50% coinsurance	Limited to 90 days per confinement
	Durable medical equipment	30% coinsurance	50% coinsurance	none
	Hospice service	30% coinsurance	50% coinsurance	5 days respite/15 combined for respite and continuous
If your shild poods	Eye exam	No charge	50% coinsurance	none
If your child needs dental or eye care	Glasses	Not covered	Not covered	none
dental of eye cale	Dental check-up	Not covered	Not covered	none

Excluded Services & Other Covered Services:

Acupuncture	 Infertility treatment 	 Routine eye care (Adult)
Cosmetic surgery	 Long-term care 	Routine foot care
Dental care (Adult)	 Non-emergency care when traveling 	 Weight loss programs
Hearing aids	outside the U.S.	
	 Private-duty nursing 	

• Bariatric surgery

• Chiropractic care

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Your Rights to Continue Coverage:

If you lose coverage under the plan, then, depending upon the circumstances, Federal and State laws may provide protections that allow you to keep health coverage. Any such rights may be limited in duration and will require you to pay a **premium**, which may be significantly higher than the **premium** you pay while covered under the plan. Other limitations on your rights to continue coverage may also apply.

For more information on your rights to continue coverage, contact the plan at **1-888-324-2064**. You may also contact your state insurance department, the U.S. Department of Labor, Employee Benefits Security Administration at **1-866-444-3272** or **www.dol.gov/ebsa**, or the U.S. Department of Health and Human Services at **1-877-267-2323 x61565** or **www.cciio.cms.gov**.

Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to **appeal** or file a **grievance**. You can contact your plan at . You can contact the Department of Labor's Employee Benefits Security Administration at **1-866-444-3272** or **www.dol.gov/ebsa/healthreform**. For questions about your rights, this notice, or assistance, you can contact your state insurance department at **the following: Iowa Insurance Division at 515-281-6348**. Additionally, a consumer assistance program can help you file your appeal. Contact **the following: Iowa Insurance Division at 515-281-6348**.

Does this Coverage Provide Minimum Essential Coverage?

The Affordable Care Act requires most people to have health care coverage that qualifies as "minimum essential coverage." This plan or policy <u>does provide</u> minimum essential coverage.

Does this Coverage Meet the Minimum Value Standard?

The Affordable Care Act establishes a minimum value standard of benefits of a health plan. The minimum value standard is 60% (actuarial value). This health coverage <u>does meet</u> the minimum value standard for the benefits it provides.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al **1-888-324-2064**. Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa **1-888-324-2064**. Chinese (中文): 如果需要中文的帮助,请拨打这个号码 **1-888-324-2064**. Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' **1-888-324-2064**.

-To see examples of how this plan might cover costs for a sample medical situation, see the next page.-

Coverage Examples

About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



This is not a cost estimator.

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different. Cost sharing or "Patient pays" amounts are based on selfonly coverage. Having a baby

(normal delivery)

- Amount owed to providers: \$7,540
- Plan pays \$3,020
- Patient pays \$4,520

Sample care costs:

Hospital charges (mother)	\$2 <i>,</i> 700
Routine obstetric care	\$2,100
Hospital charges (baby)	\$900
Anesthesia	\$900
Laboratory tests	\$500
Prescriptions	\$200
Radiology	\$200
Vaccines, other preventive	\$40
Total	\$7,540
Patient pays:	
Deductibles	\$3,000
	\$3,000 \$20
Deductibles	
Deductibles Copays	\$20
Deductibles Copays Coinsurance	\$20 \$1,300

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Managing type 2 diabetes (routine maintenance of a well-controlled condition)

■ Amount owed to providers: \$5,400

- Plan pays \$2,350
- Patient pays \$3,050

Sample care costs:

Prescriptions	\$2,900
Medical Equipment and Supplies	\$1 <i>,</i> 300
Office Visits and Procedures	\$700
Education	\$300
Laboratory tests	\$100
Vaccines, other preventive	\$100
Total	\$5,400

Patient pays:

Deductibles	\$1,410
Beddetibles	. ,
Copays	\$1,560
Coinsurance	\$0
Limits or exclusions	\$80
Total	\$3,050

Questions and answers about the Coverage Examples:

What are some of the assumptions behind the Coverage Examples?

- Costs don't include premiums.
- Sample care costs are based on national averages supplied by the U.S.
 Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from innetwork <u>providers</u>. If the patient had received care from out-of-network <u>providers</u>, costs would have been higher.

What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how <u>deductibles</u>, <u>copayments</u>, and <u>coinsurance</u> can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

Does the Coverage Example predict my own care needs?

✗ No. Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

Does the Coverage Example predict my future expenses?

 No. Coverage Examples are not cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your **providers** charge, and the reimbursement your health plan allows.

Can I use Coverage Examples to compare plans?

✓ Yes. When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

Are there other costs I should consider when comparing plans?

 ✓ Yes. An important cost is the premium you pay. Generally, the lower your premium, the more you'll pay in out-ofpocket costs, such as <u>copayments</u>, <u>deductibles</u>, and <u>coinsurance</u>. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.

Questions: Call 1-888-324-2064 or visit us at www.coOportunityhealth.com.

If you aren't clear about any of the underlined terms used in this form, see the Glossary. You can view the Glossary **8 of 8** at **www.cciio.cms.gov** or call **1-888-324-2064** to request a copy. CoOportunity Premier Option B (Iowa)--140101-602IZ-01